



PRODUCT WARRANTY

Seller warrants that its products will be free from defects in material and workmanship when the title passes to the Buyer. Seller will repair or replace, at its discretion, any defective product without charge (shipping charges excluded) for a period of: *Freedom Arm™ 3 years, 200 Series Arm Lifetime, 320 Series Arm 5 years, 7Flex Arm 10 years, 100 Series Monitor Mounts Lifetime, OmniLink 10 years, Tablik® 3 years, VersaStand 1 year, VersaFlex 1 year, One Touch 10 years unit/parts, 2 years motor* - after the original date of purchase, unless the product damage resulted from Buyer abuse, misuse or negligence. Seller may require proof of purchase before performing any repairs or replacing any products during the warranty period. Except as specifically set forth above, Seller makes no warranties, express or implied and specifically disclaims any warranty of merchantability or fitness for a particular purpose. Repair or replacement of the product ordered from Seller shall be Buyer's exclusive remedy.

WARRANTY CLAIM PROCEDURE

Please call 877-523-2767 or email support@ergotechgroup.com with the return reason in order to initiate the warranty claim procedure.

Wait for return request approval from Ergotech. You must obtain an RMA # from Ergotech prior to shipping your item back for a refund or replacement.

Once you receive return approval and your RMA#, please repackage the item(s), using the original packaging boxes/inserts/padding (when possible) to minimize damage and to ensure the product(s) are returned to us in the same condition as you received it.

Send the product to the following address:

Ergotech c/o Innovative Office Products, Inc.
100 Kuebler Road
Easton, PA 18040
Attn: RMA #XXXX

Your refund will be processed within 10 business days of receiving your return and inspecting your item.